GOKULAKRISHNAN R

Mobile : +91-9952841347 [gokul.mech87@gmail.com](mailto:gokul.mech87@gmail.com)

A competent in good understanding of Product Life Cycle Management concepts and needs of end users of technical documentation. Understanding product samples and interact with product designers and developers. Good Exposure with product liability specialists and customer service managers to improve the end-user experience through product design changes.

CAREER SNAPSHOT

* Engineer with 8+ years of experience in Technical documentation as writer and creating illustrations with a unique combination of analytical and mechanical/electrical engineering skills on products.
* Use photographs, drawings, animation and charts that increase users understanding and Standardize content across all platforms.
* Experience in maintaining a Master Document Register (MDR) and to maintain data in the CMS.

RELEVANT SKILLS

* Execution of complete project from planning & estimation to delivery the tasks as per schedule.
* Creating a Service Manuals, Packaging Manuals, Technical Specifications, Spare Parts Manuals and Service Bulletins are published thru Share point.
* Proficient in Information Mapping, Technical Documentation standards, Template Creation, Single sourcing, Reviewing technical content and Proof-reading.
* Project Coordination, Liaising with different teams, customers and stakeholders.
* Analyse and develop user guides and other technical manuals by using DITA and single sourcing.
* Manages own schedule effectively and meet agreed upon deadlines consistently.
* Handling the team for Technical Publication for US and Europe based clients.
* Good potential to grasp technology and ability to write clearly with minimal supervision.
* Talent in showing ideas graphically and ability to interact with SMEs (Subject Matter Experts)

**Knowledge of Software/Tools**

Database : Teamcenter, JIRA, SAP DMS, Windchill, PDM (PLM & ERP)

Illustration Tools: Adobe Illustrator CS6, Iso Draw CAD process and PTC Creo Illustrate

Authoring Tools : Madcap Flare, Adobe Frame Maker 7.1, Arbor Text Editor, MS Word

CAD Tools : Unigraphics, Creo View, Autodesk Inventor 2011, AutoCAD 2010

Publishing Tools: Intranet Share Point, GE Box, Files Anywhere, PDF, HTML

EMPLOYMENT PROFILE

**Company : Siemens Gamesa Renewable Energy Limited**

**Period : June 2017 – till**

**Location : Bangalore**

**Designation : Senior Executive**

**Tools Used : Cortona, SAP-DMS, Teamcenter, NX11, Adobe Illustrator & Adobe Photoshop,**

**Autodesk Inventor**

**Job Description:**

* Executing Project Management with good process planning for preparing technical manuals and maintaining documents in Teamcenter and Electronic Document Management Systems (DMS).
* Conducting and organising the team for Kick-off meetings, MOM with counterpart.
* Creating PDF/HTML as Single Sourcing format for the created manuals and publishing the documents into SharePoint.
* Interact with Quality team to collect data about the product for preparing high quality documents.
* Defining and controlling the global product technical definition with the use of ERP tool.
* Maintaining quality KPI, ensures prevention of rejections, creates mark-ups for quality review.
* Highly focussed on time management for delivering as per commitments.
* Creating and Updating the IOM Manuals, Technical Specifications, Work Instructions and Spare Parts Catalogue for DD platform unit use of Cortona xml authoring tool.
* Maintaining the drawings and documents uploaded to Teamcenter act as CMS tool.

**Company : GE Oil and Gas**

**Period : January 2012 to May 2017**

**Designation : Engineer**

**Tools Used : Teamcenter, Arbor text Editor, SAP, Unigraphics NX11, Adobe Illustrator**

**Job Description:**

* Interaction with Project Management, Application Engineers and Quality team to collect information about the product for preparing Proposals and technical documents.
* Meeting with Business Partners, understands customer needs, roadmap in order to deliver quality for reciprocating compressors in Houston and OKC plant.
* Creation and Updating the IOM Manuals, Technical Specifications, Preventive Maintenance Guidelines, Engineering Instructions, Creating Spare Parts Catalogue IPC by reading 3D Models, drawings and Bill of material.
* Reviewing Vendor Literature, Service Bulletins, Product Updates, Analysing Engineering Change Numbers released by the Engineering team and taking decision to execute.
* Accessing Teamcenter and PDM link to download 3D models for creating the Illustrations in close collaboration with Engineering Design team.
* Assigning the EWR thru SAP to Engineering team to receive the drawings.
* Maintaining the drawings, documents and uploaded to Electronic Document Management System.
* Cordially working with engineering team and quality team to publish the manuals as per the customer specific documents requirements.
* Content plan creation based on modular content for converting legacy Frame maker documents to XML content using Madcap Flare.
* Creating a 3D Animation for Catalytic Convertor with Right hemisphere.
* Defining and controlling the global product technical definition with the use of ERP tool.
* Maintaining quality KPI, ensures prevention of rejections, creates mark-ups for quality review.
* Maintaining the drawings and documents uploaded to Content Management System (CMS) tool

**Company : GGS Information Services India Pvt Ltd**

**Client : John Deere Technology Centre - Pune**

**Period : Dec 2010 to Jan 2012**

**Designation : Technical Information Engineer**

**Tools Used : SAP, Teamcenter, Unigraphics, Iso-Draw, Madcap Flare**

**Job Description:**

* Meeting with Business Partners, understands customer needs, roadmap in order to deliver quality Service Manuals, Spare Parts Catalogue for John Deere Brazil plant.
* Converting the drawings from Pro-E, UG (NX) to Auto-Cad as per programming standards.
* Create written content for user manuals/tutorials, service manual, Engineering Standards, Service Bulletins, Product Updates, Process Documentation.
* Analysis of engineering decisions with help of software like SAP, PRO-E WINDCHILL, RECON.
* Assigning the task to the illustrator to work on the artwork as per the manual script prepared and review the illustrated drawings.
* Supply documentation for all projects in a timely and efficient manner.

ACHIEVEMENTS

* Authoring process developed for high standard quality documentation
* Writers Reference Manual developed for good quality of documents.
* Process developed for new projects inputs & execution.
* Communication & issue resolution process developed & verified.
* Received outstanding rating numerous times as 5/5 feedback from client for delivery of each project.

EDUCATION

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| --- | --- | --- | --- |
| **Course** | **Institution** | **Marks %** | **Year** |
| B.E. | Thirumalai Engineering College, Kancheepuram | 76 | 2010 |
| D.M.E. | Suguna Polytechnic College, Coimbatore | 80 | 2007 |
| SSLC | State Board, Udumalpet | 83 | 2004 |

PERSONAL DETAILS

Date of Birth : 14th July 1988

Father Name : R. Rajendran

Marital Status : Married

Permanent Address : 7, Amarjothi Vimana Nagar, Sulur, Coimbatore – 641402

Languages Known : English, Tamil, Telugu and Hindi

Passport Availability : Yes

Ready to Relocate : Yes

DECLARATION

I assure that the information furnished above is true to the best of my knowledge.

Date : 30-10-2019

Place : Coimbatore

**(R. GOKULAKRISHNAN)**